

# The Right JCI Parts in Stock, and Quick Delivery, Get ElJay® Cone Crusher Up & Running in 24 Hours

*Nantahala Talc and Limestone, located in Andrews, NC, in the Nantahala National Forest near the Great Smoky Mountains of Tennessee, was founded in 1873. It has run continuously since 1890, when the railroad was constructed to the quarry. Nantahala Talc and Limestone supplies limestone and high grade concrete aggregate for the majority of the concrete plants in Southwestern North Carolina. The majority of crushing is done by two roller bearing cones, which is far removed from the original crushers powered by a large water wheel. Current ore reserves are estimated to provide stone for another 99 years.*

A hot summer day got even hotter when Johnny McGuire, Operations Manager of family-owned Nantahala Talc and Limestone, had a sudden catastrophic failure take down his ElJay®\* cone crusher. McGuire was

left without a secondary crusher, and had downtime staring him in the face. The roadbuilding season of the Great Smoky Mountain region is short enough, but the crew at Nantahala also faced dwindling stockpiles and a contract with the North Carolina DOT that it needed to fill — in a hurry.

Caught between a rock and a hard place McGuire called JCI, a Eugene, OR-based manufacturer of roller bearing cone crushers, screens and aftermarket parts. After a few minutes on the phone with JCI, McGuire

had the parts he needed enroute.

“This is where JCI stepped up for us,” says Jack R. Herbert, President of Nantahala Talc and Limestone, and Vice President of the North Carolina Aggregate Association.

“Twenty-four hours after Johnny got off the phone with JCI, our ElJay® cone

crusher was back up and running.”

JCI’s dedication to customer support, effective stocking and proximity to a major airport enabled Nantahala to get their parts quickly. The company made the necessary repairs to its secondary cone, got it up and running again quickly, and it was able to build the stockpiles it needed to meet its contract with the North Carolina DOT.

“JCI most certainly delivered extraordinary service to us, that I assure you bonds us to JCI with enduring loyalty,” comments Herbert.



*Lanny DeHart, Superintendent (left) and Johnny McGuire, Operations Manager (right) of Nantahala Talc & Limestone, Andrews, NC.*



*Quick delivery of JCI aftermarket parts got Nantahala’s secondary ElJay® cone up and running 24 hours after it went down. Inset: Southwest view from quarry of upper Nantahala gorge.*



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888-474-0115  
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